

Booking Form

Holiday Home Hunter, 3 Barton Road, Woolacombe, Devon, EX34 7BA t: 01271 870067
e: info@holidayhomehunter.co.uk w: www.holidayhomehunter.co.uk

Leading Party Member

Surname:	First Name:	Title
Address:		
		Post Code:
Daytime Tel No:	Evening Tel No:	
Mobile:	Email:	

Other Members of the Party

	Surname	Initials	Title	Age (if under 18)
1.	(not lead name)			
2.				
3.				
4.				
5.				
6.				
7.				
8.				
9.				
10.				

Holiday Property Required

Total Number in Party

	Property Name	Brochure Price	Arrival Date	Departure Date	No. of Nights
1.					
2.					

Optional Extras

(Please check property description for details and tick as required)

Extra	✓	Price	Extra	✓	Price	Extra	✓	Price	Total Extras
Cot		Free if provided	Damage Deposit (if shown in property details)			Pets (if applicable)		£20 per pet per holiday (not Seascape)	

Deposit

(Only a deposit is required if booking more than 8 weeks (56 day) before commencement of the holiday, otherwise please forward full payment plus extras as above)

Deposit (25% of brochure price rounded up to the nearest) plus £15 booking fee	
Or Full Payment if within 8 weeks of holiday plus £15 booking fee and any extras	

Payment **circle applicable**

PREFERRED METHOD IS BY ON-LINE BANKING INTO BANK ACCOUNT HSBC A/C no: 33663590 Sort Code: 40-09-13
(Please use surname as reference.)

I enclose cheque*/postal order/debit card/credit card/I have made a bank payment/ in respect of the Booking deposit/Full payment *Payable to Holiday Home Hunter	
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Debit/Credit card number: (2% surcharge applies to credit cards)

Valid from: **Exp date:** **Issue number:** (switch only)

3 number ID:

For your complete peace of mind, we highly recommend that you take out cancellation insurance, a leaflet will be sent with your confirmation receipt.

How did you hear about Holiday Home Hunter?.....

Declaration

I declare that I am over 18 years of age, have read/understood and will abide by the Booking Conditions laid down by Holiday Home Hunter.

Signed: Date:

For office use only:

Date received

Booking ID:

Booking Conditions

HOLIDAY HOME HUNTER (the agents) act solely as booking agents for (the owners) of holiday accommodation let for holidays to you (the holidaymaker).

Whilst every effort has been made to ensure that particulars of the accommodation offered are accurate, and will be available as arranged, we can accept no responsibility if the accommodation does not, in fact, meet with your requirements. Before making a reservation, please check that the accommodation and area you have chosen is entirely suitable for ALL members of your party. We are happy to answer any questions regarding suitability of property for your party e.g. position, steps, type of garden etc. Whilst we have affected an introduction on your behalf, your contract is with THE OWNER of the holiday accommodation. The name and address of the owner of any property can be provided if required.

Deposits

A provisional booking can be made but only confirmed on receipt of a non-refundable deposit, being 25% of the brochure price (to the nearest pound) plus £15 booking fee and accompanied by our booking form, completed and signed by the lead name of the party, who must be over 18 years of age.

When a booking is made within 8 weeks (56 days) of the arrival date, the full brochure price, £15 booking fee and any additional extras (if applicable) must be paid at the time of booking. A confirmation will be sent and a legal contract has then been formed. There is a 2% charge on credit cards. Debit cards nil.

Final Payment

The confirmation invoice will show the balance due including any additional costs (if applicable) and will indicate the balance due date. The full balance must be paid no later than 8 weeks prior to the start of your holiday. A receipt will be sent showing the final key collection arrangements upon receipt of the final balance. There is a 2% charge on credit cards but not on debit cards.

Cancellation Charge

Should you have to cancel your holiday for whatever reason, we require all cancellations to be notified by telephone and confirmed in writing to us at Holiday Home Hunter. Without written confirmation we cannot process your cancellation. On receipt of the written cancellation we will endeavour to re-let the property. If Holiday Home Hunter succeeds in re-letting the property for the whole period, a full refund can be made less the administration fee of £15. Otherwise a cancellation charge will be payable - this will be based on the number of days before the holiday start date that the cancellation is received in the Agents' office in writing. It is as specified in the table below:

Number of days before holiday start date that notification is received	Cancellation Charge (as percentage of the total cost of the holiday)
0 – 13 days	100%
14 – 27 days	75%
28 – 55 days	60%
56 days or more	Deposit

Exclusive holiday Insurance available to all Bookings

Your booking is a legally binding contract, and like all contracts you should protect yourself in case things go wrong. To avoid the added

stress of cancellation charges and for your complete peace of mind we highly recommend that you take out holiday cancellation insurance. An application form and details of this will be sent to you with your initial confirmation receipt. Alternatively, you may choose your own cover or you may already have an annual policy. All persons named on the booking form should be covered.

An adequate insurance should cover you against all travel or accommodation deposits or charges which you have paid or are contracted to pay in respect of any or part of the holiday which you are prevented from undertaking and where the appropriate premium has been paid.

The insurance should cover cancellation or curtailment of your holiday due to death, injury, illness, redundancy, summons for jury service or as a court witness, your home becoming uninhabitable or you being required to assist in police enquiries. Close relatives who are not travelling, are usually also protected if you cancel your holiday due to their death, suffering severe accidental injury or a serious illness.

If you have to cancel for a reason not covered by insurance, the same charges apply.

Changing a Booking

A change of holiday accommodation after the deposit is received constitutes a cancellation. If you need to change the date, we will endeavour to do so subject to authorisation from the owner and at an administration charge.

Administration Charges

We will make an administration charge of £15 for the following: cancellations, change of booking, left property returns (at our discretion), and cheque payments not honoured.

Extras

These are shown in each property description and will be charged at the rates shown. The charge will be shown on your booking confirmation invoice and is payable with the balance. Where damage deposits are charged, they will be refunded during the week after departure if no damages occurred, with the exception of the Beach House (two weeks).

Departure and Arrival

Accommodation is available from 3pm on the day of arrival until 10am on the day of departure (unless otherwise stated). All units are furnished and equipped for the number of persons stated in each description.

Price Changes and Alterations

The Agents reserve the right to amend any prices or details due to omissions or errors.

Payment Method

Our preferred method of payment is by bank transfer/bill payment/BACs however payment can be made by cheque or postal order and made payable to Holiday Home Hunter. We also take debit (no fee) and credit card (2% fee on credit cards) payments. Overseas holidaymakers must pay by debit/credit card only. If booking on-line we can also accept Paypal along with cards via Secure Hosting.

Restrictions

Unfortunately we cannot accept bookings from all male or female parties comprising more than three people or groups of single persons under the age of 25.

Holidaymakers Agreement

Holidaymakers must agree to:

- pay for any additional costs as stated on the accommodation details.
- pay for any losses or damage (excluding reasonable wear and tear), unless the costs can be fully recovered under the owners insurance policy. Some properties require a security/damage deposit, details will be shown in the individual descriptions.
- take good and reasonable care of the property and to leave the property and all equipment in a clean and tidy condition.
- permit the owners and agents reasonable access to the property.
- abide by and not exceed the total number of persons in the property as stated on the property details.
- report to the agent or the owner any items missing from the inventory (if provided).

Liability

The agents accept no liability for an act, neglect or default on the part of the Owners or any other person not within their employ or otherwise under their control, nor for any damage, loss, accident, injury, expense or inconvenience, whether to person or property, which the holidaymaker or any other person may suffer or incur arising out of the letting, or is in any way connected to the letting.

Non-Availability of Property

Should the case arise that the property, for reasons beyond our control, is not available after booking has taken place, all charges paid in full by the holidaymaker will be returned in full. The holidaymaker will have no further claim on the owner or the agent.

Property Descriptions

All property descriptions are accurate at time of press and the agents aim to ensure that any information provided by property owners is accurately conveyed in their brochure. However, any changes will be notified to you as soon as possible after we have been made aware of the situation. We cannot be held responsible for such changes.

Complaints and Losses

All complaints must be notified to the agents immediately so that an investigation can take place and take any action necessary. Compensation cannot be made for any complaints that are made after the holiday period has ended or where the holidaymaker has denied the owner or agent access to resolve such matters.

We cannot accept responsibility for any items left behind in your accommodation after you have vacated the property, however, for the cost of postage and the administration fee of £15 (at our discretion) we will return them to you by post. Any such items not claimed within 2 weeks of you vacating the property may be disposed of.

Legalities

The 'lead party' name must take responsibility for the entire party booking. Should any of the party members not conform to any of these conditions, the owner or the agent reserve the right to enter the property and terminate the tenancy.

These booking conditions were competed on 6th January 2012.